

# Access Statement

*Compton Verney aims to be welcoming and accessible to all visitors.*

## Our staff

All of our front of house staff have completed disability awareness training as part of their induction and are on hand to help. Some of them have also been trained as audio-described interpreters.

Our gallery staff are always on hand to help and enable you to discover more about the works of art on display. Please DO ask them if you want to know more.

We also provide free daily talks and tours on both our six permanent collections of art and our temporary exhibition. You can find out about which ones are available and book yourself on them when you arrive at the Welcome Centre or at the information desk in the main house.

## Assistance dogs

We welcome assistance dogs. A drinking bowl is available. Please ask a member of staff.

## Accessible parking

There is disabled car-parking in the main car-park if you wish to park and enjoy our wheelchair friendly footpaths through the landscaped gardens.

For visiting the gallery, there are a limited number of spaces in the courtyard for blue badge holders.

A shuttle is available for all visitors to use. This takes you to and from the car park and gallery. Our shuttle is driven by volunteers so is run subject to volunteer availability.

## Drop-off point

You are also welcome to drop off visitors at the front door to the main house.

## Access in the Welcome Centre

The Welcome Centre is fully accessible with level flooring throughout, automatic doors, disabled toilets, a low level counter for admission tickets and hearing loops.



Disabled parking bays in main car park



Shuttle from car park to gallery



Wheelchair accessible / pushchair friendly paths

## Access in the park

From the car park up to the Gallery there is a wheelchair and pushchair friendly route with even paths.

Around the main gallery there is a gravel pathway. There are only mown paths around the East, South and West lawns.

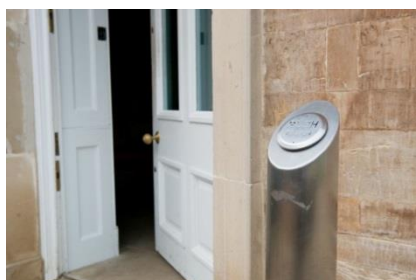


## Access in the gallery

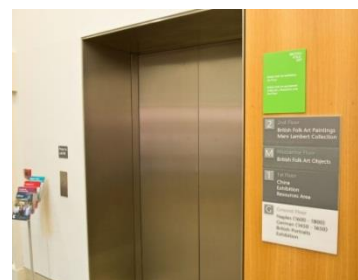
The main entrance is ramped and the front door has an automatic open push pad. There are level floors throughout and a lift to all floors making them fully accessible to wheelchair and pushchair users.



Main entrance to gallery



Front door to gallery



Main lift in gallery

## The Chapel

The Chapel is located behind the gallery and can be reached by a lift located in the Learning Centre. When the Learning Centre is not in use there is restricted access to this area so please ask a member of staff who will be happy to help you get to the lift.

Please be aware that there is a reasonable steep incline from the lift to the Chapel. We can assist you with this if required.

There is ramp access to the Chapel.



Learning Centre lift



Stairs to the Chapel

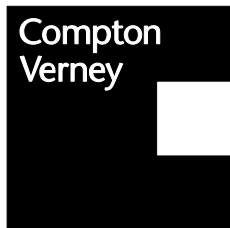


Ramp access to Chapel

## Portable seating and wheelchairs

Stick stools and wheelchairs can be borrowed free of charge from the Information Desk upon arrival (subject to availability).





# Access Statement

## Concessionary admission and Carers' Entry

Concessionary rates are available for visitors who are unwaged, aged over 60 or are students with valid identification.

Carers' entrance is free when escorting.

## Group visits with specific requirements

Compton Verney welcomes and offers discounts to a wide range of community groups. To organise a group visit please call our Front of House Manager on 01926 645516 or email [groupbookings@comptonverney.org.uk](mailto:groupbookings@comptonverney.org.uk)

## Deaf and hearing impaired visitors

There are fixed hearing loops in the Ticket Lodge and the Shop. Visitors can make use of this facility by switching their hearing aids to the 'T' position.

A portable induction loop is available for use in the Compton Kitchen. Please ask a member of staff if you wish to use this facility.

Hearing dogs are welcome.

## Blind and visually impaired visitors

Large print guides are available in the galleries, please ask our gallery staff if you'd like to refer to one. Guides to all of our permanent collections can also be found in the collections section of Compton Verney's website

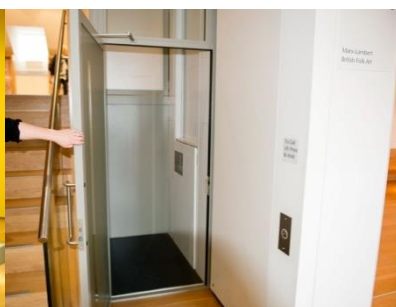
[www.comptonverney.org.uk](http://www.comptonverney.org.uk)

Contact us on 01926 645516 to organise an audio described tour.

Guide dogs are welcome.



Guided tour



Lift in British Folk Art Gallery



Large print guides

## Facilities

### Accessible Toilets

Are available on all floors

### Baby changing facilities

Are available on the ground and top floors.

### Lifts

Are available to all floors.

### Cloakroom

Is available on the ground floor just beyond the Shop. There are hangers for coats and lockers for large bags and rucksacks. Buggies can also be stored there if you prefer.

### Compton Kitchen cafe

The self-service Compton Kitchen is located on the ground floor and is fully accessible for wheelchair users. Our staff are very happy to help if you need assistance.

### Further information

Please contact us for further information 01926 645 500 or ask at the Welcome Centre upon arrival.